



STATE OF TENNESSEE  
DEPARTMENT OF COMMERCE AND INSURANCE  
COLLECTION SERVICE BOARD  
500 JAMES ROBERTSON PARKWAY  
NASHVILLE, TENNESSEE 37243  
615-741-1741 (FAX) 615-253-1179

MEETING TO BE HELD AT  
710 JAMES ROBERTSON PARKWAY, 2nd FLOOR CONFERENCE ROOM

MEETING AGENDA  
September 15, 2009

PLEASE SILENCE ALL ELECTONIC DEVICES

**9:30 Call To Order – Bart Howard, Chairman**

- Roll Call – Donna Hancock, Director
- Election of Chairman and Vice Chairman---Chairman Howard to Open Nominations
- Announcements

**9:40 Agenda – Review / Adopt**

**(Tab 1) Minutes of June 30, 2009 – Review / Adopt**

**9:50 Legal Report (Hand out) – Terrance Bond, Staff Attorney**

**Tab (2) Branch Office**

**Tab (3) Exemption Request**

**10:45 Administrative Report –Donna Hancock, Director**

**Tab (4) Complaint Status Report**

**Tab (5) 2010 Meeting Schedule (Dates)**

**Tab (6) Coface Collections North America, Inc. - Pending Litigation**

**Tab (7) First Investors Servicing Corp. dba 1st Investors Servicing Corp.- Pending Litigation**

**Tab (8) Kondaur Capital Corporation--- Litigation Summary**

**Tab (9) Summit Receivables, LLC---Financial statement review**

**11:15 Location Manager - Application Review: Determine eligibility – Donna Hancock Presenting**

**Tab (10) Cafiero, John Amin**

**Tab (11) Hood, Sarah Katherine**

**Tab (12) Minard, Alan**

**Tab (13) Suresh, Kumar**

**Tab (14) Edwin, MacKenna**

**12:00 New Business or Unfinished Business**

**12:15 Adjourn**

Notice: Commission / Board meetings will be conducted by permitting participation of the Commission / Board members by electronic means of communication, if necessary. Any member participation by electronic means shall be audible to the public at the location specified above. Some meetings may be cancelled 30 days prior to the actual meeting. Before planning to attend a meeting, please be certain the meeting is being held as originally scheduled. Unless otherwise noted, all times listed are scheduled at U.S. Central time.